

### Overview

HP StorageWorks DAT drives are based on the Digital Data Storage (DDS) format. In fact, DAT is the most successful tape backup technology of all time with more than 17 million DAT drives shipped since its introduction in 1989, and with a current world-wide installed base of over 6 million drives. A number of vendors manufacture DDS format DAT drives, but HP has long been the market leader in DAT technology.

This remarkable tape technology continues to flourish because of its ability to meet the needs of the Small and Medium Business (SMB) market for reliable, cost-effective backup better than any other technology available.

The HP StorageWorks family of DAT drives is the first choice for data protection for many small and medium businesses with low-end and mid-range servers and workstations. HP StorageWorks DAT drives are also frequently used for operating system backup and software loading on mission-critical servers in many large enterprises.

HP StorageWorks DAT drives are available with a range of capacities (from 40GB to 160GB) and a choice of interfaces. Customers can benefit from native USB 2.0 for plug-and-play installation: from out of the box to backup in less than 60 seconds. SCSI interfaces are also available for servers requiring SCSI connectivity. SAS interfaces will also be available later in the year for the very latest server connectivity.

Each member of the HP StorageWorks DAT family offers a complete backup solution including HP's unique One-Button-Disaster-Recovery (OBDR) feature providing customers with the ability to restore their systems quickly and effortlessly with the touch of a single button. HP's unique Library and Tape Tools (L&TT) utilities provide HP StorageWorks DAT customers with a comprehensive suite of tape drive management utilities and HP's extensive testing program ensures that customers benefit from the broadest connectivity and compatibility with HP and third-party servers, operating systems and software in the industry.

Also includes HP StorageWorks Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, providing a backup application to protect a single Windows, Linux or NetWare server.

### What's New

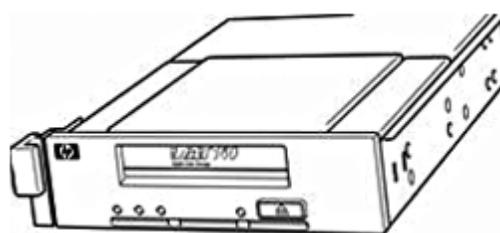
#### HP StorageWorks DAT 160 Tape Drive

- 160GB of data on one data cartridge
- 49.3GB/hr transfer rate/completes back up in about 3 hours
- Features new front panel design
- Available with USB and SCSI interfaces

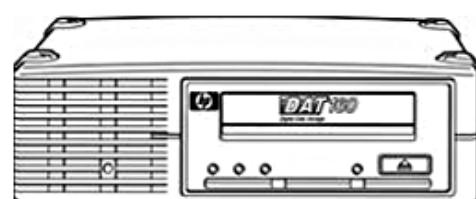
#### HP StorageWorks DAT 160 SCSI Tape Drive

Protecting the needs of small or medium business, the highest capacity and performance DAT drive with up to 160GB compressed data per cartridge and speeds of around 50GB/hr (assuming 2:1 data compression)

The HP DAT 160 SCSI drive is available with a native SCSI interface in a range of models including internal to fit servers, workstations and rack-mount kits, external and array modules.



DAT 160 SCSI array module



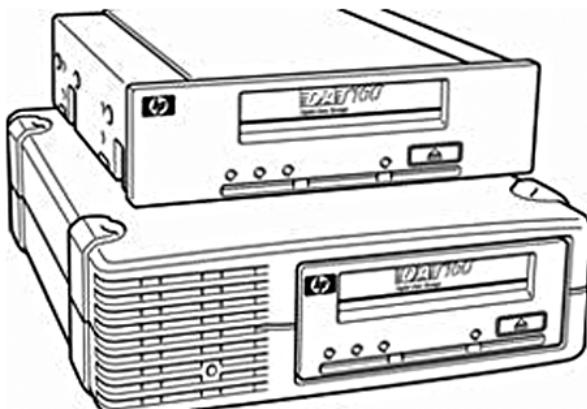
DAT 160 SCSI External Tape Drive

### Overview

#### HP StorageWorks DAT 160 USB Tape Drive

Protecting the needs of small or medium business, the highest capacity and performance DAT drive with up to 160GB compressed data per cartridge and speeds of around 50GB/hr (assuming 2:1 data compression)

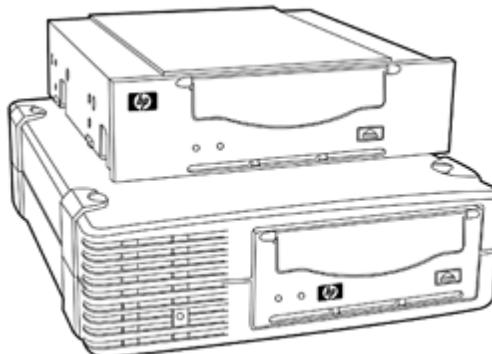
The USB 2.0 interface provides plug-and-play connectivity, enabling backup to be initiated from straight out-of-the-box in less than 60 seconds.



DAT 160 USB Internal Tape Drive  
DAT 160 USB External Tape Drive

#### HP StorageWorks DAT 72 SCSI Tape Drive

Protect your small or medium business, remote office or workgroup with the HP StorageWorks DAT 72 SCSI Tape Drive, providing a balance of price and performance with up to 72GB of compressed data on a single cartridge at speeds of up to 23GB/hr (assuming 2:1 data compression).



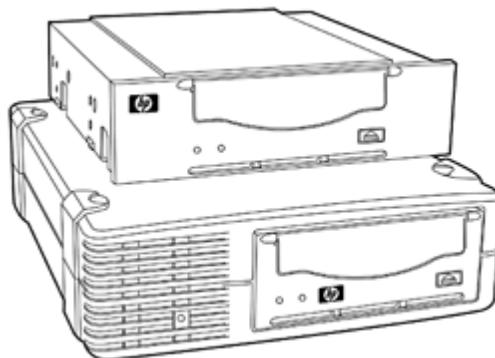
DAT 72 SCSI Internal Tape Drive  
DAT 72 SCSI External Tape Drive

### Overview

#### HP StorageWorks DAT 72 USB Tape Drive

Protect your small or medium business, remote office or workgroup with the HP StorageWorks DAT 72 USB Tape Drive providing a balance of price and performance with up to 72GB of compressed data on a single cartridge at speeds of up to 23GB/hr (assuming 2:1 data compression).

The USB 2.0 interface provides plug-and-play connectivity, enabling backup to be initiated from straight out-of-the-box in less than 60 seconds.

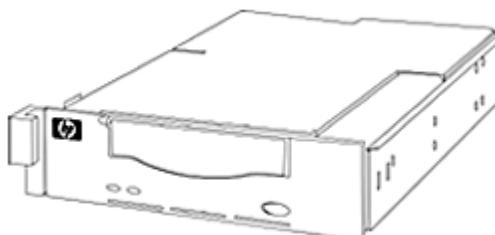


DAT 72 USB Internal Tape Drive  
DAT 72 USB External Tape Drive

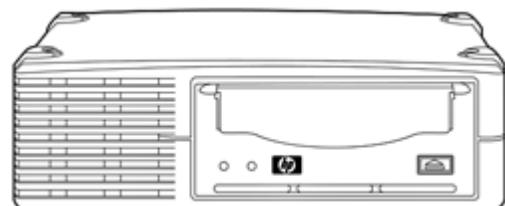
#### HP StorageWorks DAT 40 SCSI Tape Drive

Meeting the needs of small businesses, remote office or workgroups with the HP StorageWorks DAT 40 SCSI Tape Drive providing entry-level price and performance with up to 40GB of compressed data on a single cartridge at speeds of up to 23GB/hr (assuming 2:1 data compression).

The HP DAT 40 SCSI drive is available with a native SCSI interface in a range of models including internal to fit servers, workstations and rack-mount kits, external and array modules.



DAT 40 SCSI Array Module



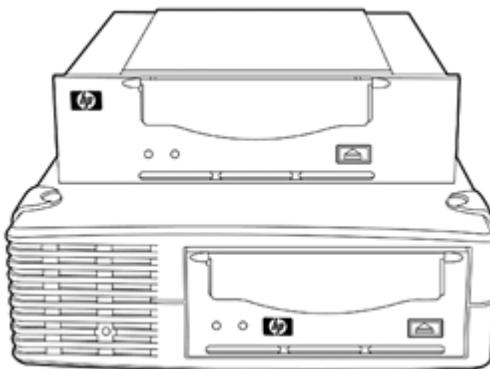
DAT 40 SCSI External Tape Drive

### Overview

#### HP StorageWorks DAT 40 USB Tape Drive

Meeting the needs of small businesses, remote office or workgroups with the HP StorageWorks DAT 40 USB Tape Drive providing entry-level price and performance with up to 40GB of compressed data on a single cartridge at speeds of up to 23GB/hr (assuming 2:1 data compression).

The USB 2.0 interface provides plug-and-play connectivity, enabling backup to be initiated from straight out-of-the-box in less than 60 seconds.



DAT 40 USB Internal Tape Drive  
DAT 40 USB External Tape Drive

### Models

DAT 160 SCSI Tape Drive	DAT 160 SCSI Internal Tape Drive  <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	Q1573A
	DAT 160 SCSI External Tape Drive	Q1574A
	DAT 160 SCSI Array Module  <b>NOTE:</b> DAT 160 array modules fit into the HP Tape Array 5300 (C7508B). <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	Q1575A
DAT 160 USB Tape Drive	DAT 160 USB Internal Tape Drive  <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	Q1580A
	DAT 160 USB External Tape Drive	Q1581A
	1U USB Rack-Mount Kit with one DAT 160 USB drive	AG703A
DAT 72 SCSI Tape Drive	DAT 72 SCSI Internal Tape Drive  <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	Q1522B
	DAT 72 SCSI External Tape Drive	Q1523B
	DAT 72 SCSI Array Module Field-integrated  <b>NOTE:</b> DAT 72 array modules fit into the HP Tape Array 5300 (C7508B). <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	Q1524C
DAT 72 USB Tape Drive	DAT 72 USB Internal Tape Drive  <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	DW026A
	DAT 72 USB External Tape Drive	DW027A
	1U USB Rack-Mount Kit with one DAT 72 USB drive	AG594A

### Overview

DAT 40 SCSI Tape Drive	DAT 40 SCSI Internal Tape Drive <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	C5686C
	DAT 40 SCSI External Tape Drive	C5687D
	DAT 40 SCSI Array Module <b>NOTE:</b> DAT 40 array modules fit into the HP Tape Array 5300 (C7508B). <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	C7497C
DAT 40 USB Tape Drive	DAT 40 USB Internal Tape Drive <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	DW022A
	DAT 40 USB External Tape Drive	DW023A

### Key Features

- Based on industry-standard DDS technology -- the most popular server backup technology of all time, providing customers will all the benefits of an open standard including better pricing, wider availability and faster development cycles
- Proven reliability -- HP has increased reliability specifications for HP DAT drives based on real field data. Mean-Time-Between-Failure rates (MTBF) are now more than 1 million hours at a typical duty cycle of 12%
- Low-cost of ownership - Lowest media price (in \$/GB) of any tape backup technology
- Up to 80GB native capacity on a single tape -- 160GB at 2:1 compression -- with DAT 160 tape drive
- Up to 6.9 MB/s\* native data transfer rate -- 13.8 MB/s\* with 2:1 compression -- with DAT 160 tape drives \* **Where 1KB = 1,000 Bytes**
- Plug and play -- USB 2.0 interface available for on all drives provides universal native plug-and-play capability and enabling customers to be ready for backup in less than 60 seconds straight out of the box
- SCSI interface also available to enable SCSI system connectivity if required
- Flexibility of solutions through a wide choice of models - internal, external, USB, offline hot-swap array module, and rack-mount configurations
- Small size drives and media for easy physical storage -- small, half-height 3.5-inch form-factor
- Low ongoing maintenance -- automatic head cleaning minimizes the need for cleaning. Intelligent cleaning monitors the performance of the drive and cleans accordingly when a cleaning tape is loaded
- Dependable disaster recovery -- HP StorageWorks One-Button Disaster Recovery (OBDR) for Proliant Systems restores your entire system at the touch of a button
- Supporting tools -- HP StorageWorks Library and Tape Tools included with the drive to make installation, performance tuning and trouble-shooting even easier
- Broad compatibility with a wide range of servers, operating systems, and backup software
- Includes HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, see <http://www.hp.com/go/dataprotectorexpress/sse>.

### Overview

#### Customer Benefits

- **Dependable:** a long track record of proven reliability
- **Easy:** supports One-Button Disaster Recovery, simply the easiest way to restore data in the event of a disaster
- **Affordable:** inexpensive media contributes to an exceptionally low cost of ownership
- **Manageable:** includes superior management capabilities that makes it easy to install, use and support
- **Low-maintenance:** automatic head cleaning system reduces the need for cleaning
- **Well-connected:** compatible with leading operating systems, backup software and servers
- **Future-proof:** the tape technology with an illustrious past also has a solid roadmap for the future
- **Complete:** comes with an easy-to-use backup solution that includes disaster recovery capabilities

### Product Highlights

#### DDS Technology

Within the tape market there is a wide range of tape technologies, the question for SMB customers is which one to choose. The answer is clear - DDS/DAT continues to be the unit volume leader in the tape drive market for small and medium businesses with a current installed base of over 6 million and over 17 million DAT drives shipped since its introduction in 1989. This remarkable tape technology continues to flourish because it meets the needs of the SMB market for cost-effective, reliable backup better than any other technology available. Of the 1.5 million backup tape drives shipped in 2005, IDC estimates that approximately 43% were DAT drives.

Unlike AIT, VXA, ADR, SLR, DLT and SDLT, DDS/DAT is based on an open standard format for data interchange. The influential DAT manufacturers group presides over this open standard with verification processes that ensure compliance. With multiple manufacturers developing and shipping DDS/DAT products, customers benefit from increased competition, which leads to better prices, faster development and more choice.

DDS format for DAT is a helical scan format where data is written diagonally across the width of the tape. The advantage is that, by allowing subsequent tracks to have different writing angles and to overlap, a much greater capacity can be achieved for a given length of tape because no guard bands are necessary. The data format also allows for fast location of tracks and data. To achieve this, the rotating drum is tilted at a slight angle ( $6^\circ$ ) from the vertical. The drum has four heads (two write heads and two read heads), located at  $90^\circ$  intervals. For each rotation of the drum, two tracks are written. The read heads verify the data that has been written (recorded) and the drive rewrites if necessary. The open format ensures interchangeability between different DDS format drives.

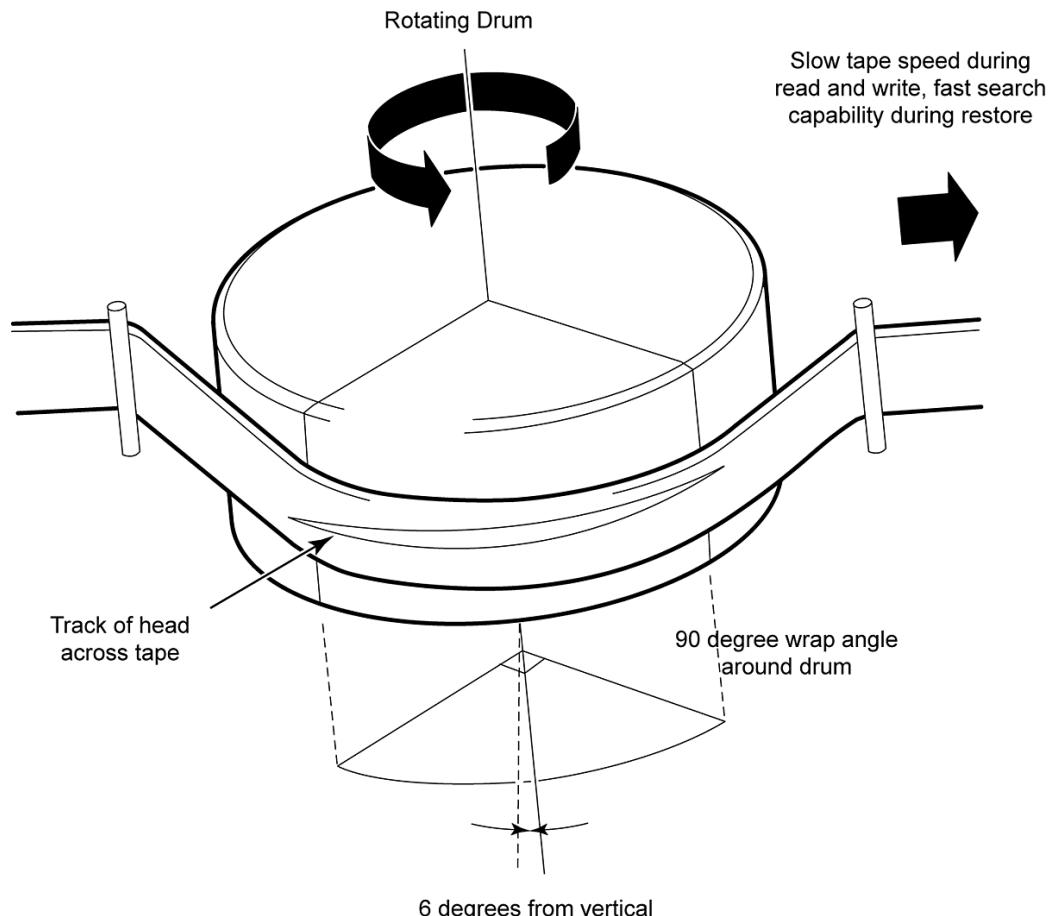
HP has been involved in the design and development of DAT drives since the beginning and applies these many years of experience to its current line of DAT products. Not only does an investment in DAT technology provide the security of a format with a history of outstanding reliability, the legacy of backward compatibility also provides the potential for future expansion without compromising your investment in the technology.

The target market for DAT continues to be direct-attach backup. In small and medium sized businesses cost of ownership, ease of use and a proven history (i.e. low risk) are paramount. DAT technology provides the capacity and performance needed in a tape backup solution for workstations and entry-level servers.

#### Specific Note on DAT 160

The DAT 160 drive employs the same technology as previous DAT products, and uses DAT 160 wide media in order to achieve higher capacities. However, it maintains the 2 generation backward compatibility promise and can still read and write data to DAT 72 and DAT 40 (DDS-4) cartridges. It does this by recognizing the different tapes (wider DAT 160 and the narrower DAT 72/DDS-4).

### Product Highlights



NOTE: The DAT 160 has 180° wrap angle around the drum

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**Backwards Compatibility** HP DAT tape drives are backward read-write compatible with two previous generations, thus:

- DAT 160 also reads and writes DAT 72 and DDS-4
  - DAT 72 also reads and writes DDS-4 and DDS-3
  - DAT 40 also reads and writes DDS-3 and DDS-2
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### Product Highlights

#### Proven Reliability

HP DAT drives have proven to be exceptionally reliable. The drives have demonstrated exceptional performance with customers over many years and across different generations and this has under pinned their popularity.

The drives are designed with reliability in mind and with the security of customer's data as a priority. Hardware reliability is typically measured as MTBF (Mean Time Between Failures) associated with duty cycles which suggests the amount the drive is typically used e.g. 100% duty cycle means the drive is used for 24 hours per day. As a result of field data, the specification for HP DDS products is stated as 125,000 hours at 100% duty cycle, or 1 million hours at a more typical 12% duty cycle (drive used on average for 3 hours per day).

Unlike other manufacturers DAT drives, this specification is not generated in the laboratory with limited numbers of prototype drives and assumptions on customer use; it is generated from real customer data for the products concerned.

#### Automated Head Cleaning/Intelligent cleaning

HP DDS drives benefit from an automatic head cleaning "sweeper" that can be used during the write or read recovery procedure to dislodge debris from the tape path and recording heads and drive. This feature reduces the need to use a DDS cleaning cartridge for manual cleaning.

Intelligent cleaning determines the cleaning provided by a cleaning cartridge when loaded by monitoring the drive performance when in use. If the drive is performing well, a routine maintenance clean is performed. If the drive has degraded performance the cleaning is automatically made more robust to recover the drive to optimum performance.

#### Interfaces

HP DAT drives are currently available with a choice of interfaces: the standard SCSI interface where legacy SCSI connectivity is required and USB 2.0 interface for universal plug and play connectivity. In the near future, as SAS interface for the DAT 160 is planned.

The USB (Universal Systems Bus) interface was conceived out of a need to simplify computer peripheral device connection. It has been so successful that the majority of computer systems and servers shipped today offer multiple native USB 2.0 ports.

HP is the first company to develop a native USB DDS/DAT tape drive. Where other "USB tape drives" rely on a USB converter, HP's USB interface is fully integrated with the drive and uses the SCSI command set within the USB payload. The benefit of this implementation is that it gives the drive full SCSI functionality and the flexibility of USB without the additional cost of a converter.

By offering native USB 2.0 DAT drives, HP aims to provide customers with a number of benefits:

- Greater usability
  - Plug-and-play connectivity- the system automatically detects and configures the tape drive.
  - The DAT drive is installed and ready to backup in less than 60 seconds.
  - Microsoft fully supports USB devices natively in their operating systems providing robust, secure configuration and installation wizards.
  - Cables are easily identifiable, easy to attach without the need for thumb-screw and robust enough to ensure reliable retention.
- Resource abundance
  - Native USB ports are universally available in systems and servers
  - Multiple ports ensure that port resources are widely available, reducing the conflict between devices over scarce connectors.
  - Port expansion is easy, USB hubs can be installed to add additional ports supporting up to 127 devices on a system
- Low cost, reliable connectivity



### Product Highlights

- By providing native USB DDS/DAT drives there is no need for customers to purchase additional host-bus adapters
- HP's USB 2.0 implementation benefits from the built-in reliability and failure recovery inherent in the underlying SCSI protocol
- USB 2.0 has multiple levels of physical error detection and recovery which ensure reliability on a par with SCSI and Fibre-channel interfaces.
- USB 2.0 compliance certification provides thorough, ongoing reliability and quality control. A well implemented USB network should use only USB 2.0 compliant components, including USB 2.0 certified cables.
- Sustainable performance
  - In HP tests it has been shown that USB 2.0 can sustain the performance of an HP DDS/DAT drive at around 30MB/sec, a bandwidth that would sustain the HP DAT 72 drive operating with a compression ratio of 9:1!
  - USB 2.0 performance provides sufficient bandwidth to support all future generations of DDS/DAT drives specified on the DAT Manufacturers Group Roadmap

### Compression

DDS uses built-in hardware compression using the 'DCLZ' data compression algorithm. Data compression is host-selectable with the default that compression is turned on. Typical data compression is 2:1, but actual compression depends on the type of data being compressed and can be more or less than 2:1.

### SCSI Offline Hot-Swap Technology

**NOTE:** this feature is available for SCSI products. USB variants of HP DAT drives already benefit from hot-plug capability through the USB 2.0 interface.

The HP StorageWorks DAT SCSI tape drives are available as offline hot-swap models to increase your uptime. With these models, you never have to take down your system to replace a failed or non-responding tape device.

The HP StorageWorks Tape Array 5300 supports "offline hot-swap" (sometimes referred to as "warm-swap") array modules, including DAT drives. This means the drives can be removed and replaced with the power on and the SCSI cables attached to the server. Because the array's SCSI buses are not buffered, however, drive replacement should only take place while the SCSI bus is quiescent (no SCSI activity from the tape drive or any other device on the same bus).

With the HP StorageWorks DAT or array modules, the server does not need to be taken offline to install the tape drive. Simply insert the tape drive into the server's Tape Array 5300's drive bay and install or configure the backup software.

### Product Highlights

#### Rack-Mount Tape Options

HP DAT SCSI drives are supported on the HP StorageWorks 1U and 3U Rack-Mount Kits and the HP StorageWorks Tape Array 5300. The 3U Rack-Mount Kit and the Tape Array 5300 allow up to four internal DAT drives to be installed in 3U of rack space, while the 1U Rack-Mount Kit holds two DAT drives in 1U of space. 1U rack-mount kits use standard internal DAT USB and SCSI drives for a low-cost solution. 3U rack-mount kits use standard internal DAT SCSI drives while the Tape Array 5300 uses DAT array modules that provide offline hot-swap capabilities and redundant components for high-availability environments.

Either of these rack enclosures can be configured with separate SCSI buses (channels) for each drive or two or more drives per bus using the optional cable kits.

**NOTE:** Please refer to the QuickSpecs for HP StorageWorks Rack-Mount Kits at  
[http://h18000.www1.hp.com/products/quickspecs/10854\\_div/10854\\_div.html](http://h18000.www1.hp.com/products/quickspecs/10854_div/10854_div.html)  
or the HP StorageWorks Tape Array 5300 web page at  
<http://www.hp.com/products/storage/products/tapebackup/tapearrays/tapearray5300/index.html>  
for further information.

#### HP StorageWorks OBDR (One-Button Disaster Recovery)

With HP One-Button Disaster Recovery, you can quickly, reliably and simply restore your entire ProLiant system just by inserting the most recent backup tape and pushing one button on the tape drive. Your HP StorageWorks DAT drive will restore your operating system, configuration, applications, drivers and data files. There's no longer a need to search for software disks and manuals. And with downtime reduced, the costs of recovery are minimized too. There's no need to make a new set of disaster recovery disks each time the network configuration is altered or a peripheral is added. Recovering from a disaster manually at a stressful time makes for an error-prone process. The sheer simplicity of HP One-Button Disaster Recovery means less human error. Backup and disaster recovery preparation -- previously two separate tasks -- become one process. OBDR is simply the best disaster recovery product for small to medium systems. For a current list of servers, workstations, and software that support OBDR, check the tape backup compatibility pages at: <http://www.hp.com/go/obdr>

#### Software in the Box

The HP StorageWorks DDS/DAT tape drives include HP Data Protector Express Single Server Edition software. This easy to use backup application, based on Data Protector Express, robustly protects a single Windows, Linux or NetWare server. Also included is the Data Protector Express Bare Metal Disaster Recovery (BMDR) option which provides automated system recovery of the server following a major hardware or software failure. The fastest method to recover the server is to use the Data Protector Express BMDR option and the One Button Disaster Recovery feature of the HP StorageWorks DDS/DAT tape drives. For more information about Data Protector Express Single Server Edition please visit: <http://www.hp.com/go/dataprotectorexpress/sse>.

As well as getting the Data Protector Express Single Server Edition software as part of the HP StorageWorks DDS/DAT tape drives solution, purchasers can easily and economically upgrade to the class-leading Data Protector Express backup/recovery software. This is a special part number, only available for registered users of Data Protector Express Single Server Edition for that gives a significant discount off the regular price of Data Protector Express, to recognize the value of the in-box software.. For more information upgrading Data Protector Express Single Server Edition to Data Protector Express visit:  
<http://www.hp.com/go/dataprotectorexpress/sse/upgrade>.

If the HP StorageWorks DDS/DAT tape drive is for a large environment that requires UNIX support and/or enterprise class application and feature support then HP Data Protector is the recommended backup/recovery software. For more information and evaluation software please visit <http://www.hp.com/go/dataprotector>.



### Product Highlights

#### HP StorageWorks Library and Tape Tools (L&TT)

HP StorageWorks DAT drives are supported on HP's industry-leading diagnostic tool -- HP StorageWorks Library and Tape Tools (L&TT). L&TT is a single, convenient program that's a snap to install and simple to operate. L&TT's intuitive user interface eliminates the need for training and deploys in less than five minutes. This robust diagnostic tool is designed for both the experienced professional and the untrained administrator. It ensures product integrity through self-diagnostics and fast resolution to device concerns. Additional information on L&TT plus download information can be found at:

<http://www.hp.com/support/tapetools>

#### HP DDS Media

HP's test program for HP DAT media is probably the most thorough and comprehensive in the industry. HP data cartridges must satisfy an exhaustive battery of additional tests that relate directly to real life situations, where real data and real businesses are at stake. Over 1 million test hours on media and drives per year ensure that HP data cartridges will always offer maximum reliability even in the most extreme conditions. HP recommends that customers always use HP branded media to ensure stress-free backup and complete peace of mind.

### Compatibility

HP's extensive compatibility testing program assures that HP StorageWorks DAT drives work with leading servers, operating systems, and backup applications -- and not just those sold by HP. HP DAT drives work seamlessly in many environments, making them especially suitable if you have a mixed system environment. For the latest list of servers, workstations, operating systems, and backup software that support HP DAT drives, check the tape backup compatibility pages at: <http://www.hp.com/go/connect>.

#### HP Server and Workstation Compatibility with SCSI drives

HP StorageWorks DAT SCSI drives are compatible with HP ProLiant servers, HP 9000 servers, Integrity Servers, Alpha Servers and HP Workstations, as well as many third-party servers. HP StorageWorks DAT drives are supported on the following classes of HP systems:

- HP ProLiant DL servers
- HP ProLiant ML servers
- HP Alpha Servers
- HP 9000 servers
- HP Integrity servers
- HP Personal and RISC Workstations

For details of which tape drive models work with which systems, including third-party systems, visit <http://www.hp.com/go/connect> for the latest hardware compatibility information.

#### HP Server Compatibility with USB drives

HP StorageWorks DAT USB drives are compatible with HP ProLiant servers and HP workstations, as well as many third-party servers. HP StorageWorks DAT drives are supported on the following classes of HP systems:

- HP ProLiant DL servers
- HP ProLiant ML servers
- HP Personal Workstations

For details of which tape drive models work with which systems, including third-party systems, visit <http://www.hp.com/go/connect> for the latest hardware compatibility information.

**NOTE:** HP recommends that no more than one DAT USB tape drive be connected to a system at a time.

#### OS Support for SCSI DAT drives

Microsoft® Windows®, Novell NetWare, HP-UX, Linux (various distributions), HP Tru64, HP OVMS, IBM AIX, Sun Solaris, and other operating systems

**NOTE:** Please visit <http://www.hp.com/go/connect> for the latest compatibility information.

#### OS Support for USB DAT drives

Microsoft Windows, Linux (various distributions)

**NOTE:** Please visit <http://www.hp.com/go/connect> for the latest compatibility information.

#### Backup Software Support for SCSI drives

HP Data Protector Software, HP StorageWorks Data Protector Express Software, Symantec Backup Exec, Symantec Netbackup, CA BrightStor ARCServe Backup, Yosemite Technologies TapeWare, Legato Networker, Dantz Retrospect, Tivoli Storage Manager, NovaBackup, and other backup applications

**NOTE:** Please visit <http://www.hp.com/go/connect> for the latest compatibility information.

#### Backup Software Support for USB drives

HP Data Protector Express, CA BrightStor ARCServe Backup, Symantec Backup Exec, and other backup applications

**NOTE:** Please visit <http://www.hp.com/go/connect> for the latest compatibility information.

### Service and Support, HP Care Pack, and Warranty Information

**HP Care Pack Information** HP Care Pack Services offer upgraded service levels to extend and expand your standard product warranty with easy to buy, easy to use support packages that help you make the most of your hardware and software investments. They let you choose the support levels that meet your business requirements, from basic to mission-critical. They help you contain total cost of ownership.

HP Care Pack warranty extensions can be purchased along with HP products to cost-effectively upgrade or extend your warranty. For many products, post-warranty HP Care Pack Services are available when your original warranty has expired.

#### Why purchase an HP Care Pack service?

Your standard warranty protects against product defects. HP Care Pack Services help you guard against unplanned downtime, which can reduce your productivity and profitability. These convenient service packages:

- Protect your investment in HP products
- Provide consistent, predictable levels of support across your entire department or business
- Ease budget planning with fixed-cost support that includes parts and labor
- Give you direct access to proven technical and problem-solving expertise
- Offer a choice of response-time and repair-time commitments
- Deliver prompt, measurable results
- Are available whenever and wherever you do business

HP Care Pack availability may vary by country and product.

#### Supporting your Adaptive Enterprise journey

HP Services helps you make the Adaptive Enterprise real for your organization. The breadth, depth, and quality of HP hardware and software support services can help you improve the performance of your IT support processes and resolve the complex software and hardware problems that tax user productivity. HP Care Pack services help you increase IT environment stability, efficiency, and agility from the desktop to the data center, and improve the productivity of your employees.

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#### Warranty and Services Included with the HP StorageWorks DAT Products

Hewlett-Packard provides a 3-year, next-day, product exchange, limited warranty, for all **StorageWorks DAT Tape Drives** (excluding the StorageWorks DAT24 USB Tape Drive), plus 9x5 phone--support for the duration of the warranty.

For more information about HP's Global Limited Warranty and Technical Support, visit:  
[ftp://ftp.compaq.com/pub/products/storageworks/warranty/EN\\_321708-008.pdf](http://ftp.compaq.com/pub/products/storageworks/warranty/EN_321708-008.pdf)

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### Service and Support, HP Care Pack, and Warranty Information

#### Recommended Services

In order to maximize ROI and product uptime, and minimize the cost of ownership, Hewlett Packard recommends:

#### 3 years 24 x 7 Hardware Support

- Guards against downtime, which reduces productivity and profitability
- Eases budget planning with fixed-cost support that includes parts and labor
- Direct access to proven technical and problem-solving expertise

#### 3 years 24 x 7 Software Support

- Improve the productivity of system managers and operators
- Improve system performance and reduce downtime due to software defects
- Expedite problem resolution through expert-level technical resources
- Enjoy consistent service coverage across geographically dispersed sites
- Update HP and selected third-party software at a predictable cost
- Take advantage of subscription savings on software updates
- Keep your license compliancy up-to-date

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**Available HP Care Pack Services** Extend your product warranty with a wide choice of cost-saving support packages.

HP Care Pack services are sold by HP and HP authorized enterprise and commercial resellers. Services for customers purchasing via direct and enterprise resellers are quoted using HP order configuration tools. Additional information about HP Care Pack service features and benefits is available at <http://www.hp.com/hps/carepack/services/>.

Key for HP Care Pack service availability in the table below:

E = Service available for customers purchasing direct and via enterprise resellers

C = Service available for customers purchasing via commercial resellers

N/A = Service not applicable

HP Care Pack Services Deployment and Per Event Services	Service Available
HP Installation	E/C
HP Installation & Startup	N/A
HP Implementation	N/A

For more information about deployment and per event services for HP storage products, visit <http://www.hp.com/hps/storage/>.

### Service and Support, HP Care Pack, and Warranty Information

HP Care Pack Services Availability Services	1 yr	3 yr	4 yr	5 yr
HP Next Day Hardware Support	E/C	E/C	C	C
HP 4 Hr, 9x5 Hardware Support	E/C	E/C	C	C
HP 4 Hr, 13x5 Hardware Support	E/C	E/C	C	C
HP 4 Hr, 24x7 Hardware Support	E/C	E/C	C	C
HP 6 HR Call-to-Repair Hardware Support	E/C	E/C	C	C
HP Software Support	E/C	E/C	C	C
HP Software Support 24x7	E/C	E/C	C	C
HP Support Plus	E/C	E/C	C	C
HP Support Plus 24	E/C	E/C	E/C	E/C
HP Proactive Essentials 9x5, 10 Software Incidents	NA	NA	NA	NA
HP Proactive Essentials 9x5, 25 Software Incidents	NA	NA	NA	NA
HP Proactive Essentials 9x5 Unlimited	NA	NA	NA	NA
HP Proactive Essentials 24x7, 25 Software Incidents	NA	NA	NA	NA
HP Proactive Essentials 24x7, 50 Software Incidents	NA	NA	NA	NA
HP Proactive Essentials 24x7 Unlimited	NA	NA	NA	NA
HP Proactive 24 Service*	E/C	E/C	NA	NA
HP Critical Service*	E/C	E/C	NA	NA

\*NOTE: Both Proactive 24 & Critical Service only relate to 'reactive elements'. 'Proactive elements' are available on time & materials basis. (SW is supported separately per package).

**Important Notice for Tape Drives Installed in a 1U or 3U Rack Mount Kit** **NOTE:** These Care Packs do not apply to Tape Drives mounted in a 1U or 3U Rack Mount Kit. The HP Rack Mount Kit Care Pack covers all possible configurations of Tape Drives. Hence the Care Packs for 1U & 3U Rack Mount Kit covers all encumberant drives.

Please follow the following URL for the correct Care Pack Services and descriptions.

[http://h18000.www1.hp.com/products/quickspecs/10854\\_div/10854\\_div.PDF](http://h18000.www1.hp.com/products/quickspecs/10854_div/10854_div.PDF)

**Important Notice for Internal Tape Drives Installed in an HP Server**

**NOTE:** These Care Packs do not apply to Internal Tape Drives because they do not have Care Packs associated with them if they are mounted in an HP Server. Hence the Care Packs for the HP Server covers all encumberant drives.

Please follow the following URL for the correct Care Pack Services and descriptions.

For Proliant use - <http://h18000.www1.hp.com/products/quickspecs/ProductBulletin.html>

For BCS use - <http://h18000.www1.hp.com/products/quickspecs/ProductBulletin.html>

### Service and Support, HP Care Pack, and Warranty Information

**Important Notice for Tape Drive Modules Installed in an HP Tape Array** **NOTE:** These Care Packs do not apply to Tape Drives mounted in an HP Tape Array because they do not have Care Packs associated with them. Hence the Care Packs for the HP Tape Array covers all encumberant drives.

Please follow the following url for the correct Care Pack Services and descriptions.  
[http://h18000.www1.hp.com/products/quickspecs/11878\\_div/11878\\_div.PDF](http://h18000.www1.hp.com/products/quickspecs/11878_div/11878_div.PDF)

#### HP Care Pack Service Product Numbers

##### Enterprise & Commercial Purchased Care Packs

('A' stands for physical Care Pack, 'E' for electronic Care Pack)

For DAT 40 Range, DAT 72 Range and DAT 160 Range Only

Product Description	Product Number
Tape Installation Hardware Installation Only	U2090A/E
Hardware, "3-year", "Next Business Day", "9x5", "on-site"*	H3155A/E
Hardware, "3-year", "4-hour", "13x5", "on-site"	H4616A/E
Hardware, "3-year", "4-hour", "24x7", "on-site"	U2068A/E
Hardware, "3-year", "6hr Call-to-Repair", "24x7", "on-site"	U6358A/E
Hardware, "4-year", "4-hour", "13x5", "on-site"	U9338A/E
Hardware, "4-year", "4-hour", "24x7", "on-site"	U9339A/E
Hardware, "5-year", "4-hour", "13x5", "on-site"	U9340A/E
Hardware, "5-year", "4-hour", "24x7", "on-site"	U9341A/E
Hardware, "1-year", "Next Business Day", "9x5", "on-site", "Post Warranty"	UA450PE
Hardware, "1-year", "4-hour", "13x5", "on-site", "Post Warranty"	UA451PE
Hardware, "1-year", "4-hour", "24x7", "on-site", "Post Warranty"	UA452PE
Hardware, "1-year", "6hr Call-to-Repair", "24x7", "on-site", Post Warranty"	UA453PE

##### Enterprise Purchased Care Packs

For DAT 40 Range, DAT 72 Range and DAT 160 Range Only

Product Description	Drive Band	Install Band	Product Number
Tape Installation Hardware Installation Only	N/A	596	HA113A1
Hardware, "3-year", "next-day", "13x5", "on-site"	455	N/A	HA101A3
Hardware, "3-year", "4-hour", "13x5", "on-site"	455	N/A	HA103A3
Hardware, "3-year", "4-hour", "24x7", "on-site"	455	N/A	HA104A3
Hardware, "3-year", "6hr Call-to-Repair", "24x7", "on-site"*	455	N/A	HA105A3
SW, "3-year", "Phone-in", "9x5"	N/A	N/A	HA106A3
SW, "3-year", "Phone-in", "24x7"	N/A	N/A	HA107A3
Hardware Only, Support Plus, "3-year", "13x5"	455	N/A	HA109A3
Hardware Only, Support Plus 24, "3-year", "24x7"	455	N/A	HA110A3
Hardware Only, Proactive 24, "3-year", "24x7"*	455	N/A	HA111A3
Hardware Only, Critical Service, "3-year", "24x7"*	455	N/A	HA112A3

\*Both Proactive 24 & Critical Service only relate to 'reactive elements', 'proactive elements' are available on time & materials basis. (SW is supported separately per package).

The Care Pack information quoted above relates to 3 year offerings only, 1yr / 4yr & 5yr packs are available for each offering (replace A3 with A1, A4 or A5).

### Service and Support, HP Care Pack, and Warranty Information

#### eSupport

HP eSupport is a portfolio of technology-based services that assist you with managing your business environment - from the desktop to the data center.

##### Support Portal

The HP support portal provides one-stop access to the information, tools and services you need to manage the daily operations of your IT environment.

Features include:

- Access to self-solve tools (including search technical knowledge base)
- Efficient logging and tracking of support cases
- Collaboration with other business and IT professionals
- Download of patches and drivers
- Access to diagnostic tools
- Proactive notification of relevant information

Access to certain features of the support portal requires an HP service agreement. To access the support portal, visit <http://www.hp.com/support>.

#### HP Education Services

For more information about HP Education Services for Storage and SAN, visit  
<http://education.hp.com/curr-storsan.html>

#### Additional Services Information

For more information about Deployment, Per Event, Consulting and Education services for HP Storage, visit: <http://www.hp.com/hps/storage/>

For more information about HP Care Pack services for storage products, visit:  
[http://www.hp.com/hps/carepack/storage/cp\\_networked.html](http://www.hp.com/hps/carepack/storage/cp_networked.html)

For more information about HP storage software, services and updates, visit:  
<http://h18006.www1.hp.com/storage/software.html>

If you have specific questions, contact your local HP representative. Contact information for a representative in your area can be found at "Contact HP" <http://www.hp.com/>

### Kit Contents

#### HP StorageWorks DAT 40 Tape Drives

Model	Description	Part Number
DAT 40 SCSI Internal	DAT 40 SCSI Internal Tape Drive, installation guide, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, SCSI ribbon cable, screws, HP DDS-4 data cartridge, HP DDS cleaning cartridge. <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	C5686C
DAT 40 SCSI External	DAT 40 SCSI External Tape Drive, installation guide, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics, HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, SCSI cable (68-pin HD to 68-pin VHD, LVD/SE Ultra2, 2.5m), LVD/SE SCSI multi-mode terminator, power cord, HP DDS-4 data cartridge, HP DDS cleaning cartridge.	C5687D
DAT 40 Array Module for Tape Array 5300	DAT 40 SCSI Array Module, installation guide, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics, HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, HP DDS-4 data cartridge, HP DDS cleaning cartridge. <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	C7497C
DAT 40 USB Internal	DAT 40 USB Internal Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, standard USB cable, USB cable for internal ProLiant connect, USB cable for internal connect to an Intel motherboard header, cable routing kit (for connection to external USB 2.0 ports), screws, HP DDS-4 data cartridge, HP DDS cleaning cartridge. <b>NOTE:</b> 0D1 will appear after this part number on your sales order if factory integration is indicated.	DW022A
DAT 40 USB External	DAT 40 USB External Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, integral USB cable, power cord, HP DDS-4 data cartridge, HP DDS cleaning cartridge.	DW023A

### Kit Contents

#### HP StorageWorks DAT 72 Tape Drives

Model	Description	Part Number
DAT 72 SCSI Internal	DAT 72 SCSI Internal Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, SCSI ribbon cable (68-pin wide HD LVD), HP DAT 72 data cartridge, HP DDS cleaning cartridge. <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration is indicated.</b>	Q1522B
DAT 72 SCSI External	DAT 72 SCSI External Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, SCSI cable (68-pin Wide VHD-HD LVD), LVD/SE SCSI multi-mode terminator, power cord, HP DAT 72 data cartridge, HP DDS cleaning cartridge.	Q1523B
DAT 72 SCSI Array Module for Tape Array 5300	DAT 72 SCSI Array Module, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, HP DAT 72 data cartridge, HP DDS cleaning cartridge. <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration is indicated.</b>	Q1524C
DAT 72 USB Internal	DAT 72 USB Internal Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, standard USB cable, USB cable for internal ProLiant connect, USB cable for internal connect to an Intel motherboard header, cable routing kit (for connection to external USB 2.0 ports), screws, HP DAT 72 data cartridge, HP DDS cleaning cartridge. <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration is indicated.</b>	DW026A
DAT 72 USB External	DAT 72 USB External Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, integral USB cable, power cord, HP DAT 72 data cartridge, HP DDS cleaning cartridge.	DW027A
DAT 72 USB 1U USB Rack-Mount Kit	Single DAT 72 integrated in a 1U USB Rack-Mount enclosure with power supply and fan (up to 2 half-height tape drives supported), installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition software and its Bare Metal Disaster Recovery option, integral USB cable, power cord, rail kit, HP DAT 72 data cartridge, HP DDS cleaning cartridge. <b>NOTE: Single drive installed in a 1U Rack-mount kit</b> <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration into a rack is indicated.</b>	AG594A

### Kit Contents

#### HP StorageWorks DAT 160 Tape Drives

Model	Description	Part Number
DAT 160 SCSI Internal	DAT 160 SCSI Internal Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition backup/recovery software CD and the HP StorageWorks Data Protector Express Bare Metal Disaster Recovery option, SCSI ribbon cable (68-pin wide HD LVD), HP DAT 160 data cartridge, HP DAT cleaning cartridge II  <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration is indicated.</b>	Q1573A
DAT 160 SCSI External	DAT 160 SCSI External Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition backup/recovery software CD and the HP StorageWorks Data Protector Express Bare Metal Disaster Recovery option, SCSI cable (68-pin Wide VHD-HD LVD), LVD/SE SCSI multi-mode terminator, power cord, HP DAT 160 data cartridge, HP DAT cleaning cartridge II.	Q1574A
DAT 160 SCSI Array Module for Tape Array 5300	DAT 72 SCSI Array Module, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition backup/recovery software CD and the HP StorageWorks Data Protector Express Bare Metal Disaster Recovery option, HP DAT 160 data cartridge, HP DAT cleaning cartridge II.  <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration is indicated.</b>	Q1575A
DAT 160 USB Internal	DAT 160 USB Internal Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition backup/recovery software CD and the HP StorageWorks Data Protector Express Bare Metal Disaster Recovery option, standard USB cable, USB cable for internal ProLiant connect, USB cable for internal connect to an Intel motherboard header, cable routing kit (for connection to external USB 2.0 ports), screws, HP DAT 160 data cartridge, HP DAT cleaning cartridge II.  <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration is indicated.</b>	Q1580A
DAT 160 USB External	DAT 160 USB External Tape Drive, installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Single Server Edition backup/recovery software CD and the HP StorageWorks Data Protector Express Bare Metal Disaster Recovery option, integral USB cable, power cord, HP DAT 160 data cartridge, HP DAT cleaning cartridge II.	Q1581A
DAT 160 USB 1U USB Rack-Mount Kit	Single DAT 160 integrated in a 1U USB Rack-Mount enclosure with power supply and fan (up to 2 half-height tape drives supported), installation poster, HP StorageWorks CD (containing electronic user's guide, drivers, and HP Library and Tape Tools software diagnostics), HP Data Protector Express Server Edition software and its Bare Metal Disaster Recovery option, integral USB cable, power cord, rail kit, HP DAT 160 data cartridge, HP DAT cleaning cartridge II.  <b>NOTE: Single drive installed in a 1U Rack-mount kit</b> <b>NOTE: 0D1 will appear after this part number on your sales order if factory integration into a rack is indicated.</b>	AG703A

### Options

**NOTE:** This is a list of related options. Some may be discontinued.

<b>Host Bus Adapters and Controllers for ProLiant Servers</b>	64-Bit/133-MHz Single-Channel Ultra320 SCSI Adapter	374654-B21
	HP Single channel U320 PCI-e SC11Xe Host Bus Adapter	412911-B21
	<b>NOTE:</b> Please refer to the following web page for further information: <a href="http://www.hp.com/go/connect">http://www.hp.com/go/connect</a>	
<b>Host Bus Adapters and Controllers for AlphaServers</b>	32-bit to LVD Single-Channel SCSI	3X-KZPCA-AA
	64-bit Dual-Channel Ultra 3 LVD SCSI Adapter	3X-KZPEA-DB
	<b>NOTE:</b> Please refer to the following web page for further information: <a href="http://www.hp.com/go/connect">http://www.hp.com/go/connect</a>	
<b>Controllers for Third-Party Servers</b>	HP Single channel U320 PCI-e SC11Xe Host Bus Adapter	412911-B21
	64-Bit/133-MHz Single-Channel Ultra320 SCSI Adapter	374654-B21
	<b>NOTE:</b> Please refer to the following web page for further information: <a href="http://www.hp.com/go/connect">http://www.hp.com/go/connect</a>	
<b>Media</b>	HP DDS-2 Data Cartridge, 8GB	C5707A
	HP DDS-3 Data Cartridge, 24GB	C5708A
	HP DDS-4 Data Cartridge, 40GB	C5718A
	HP DAT 72 Data Cartridge, 72GB	C8010A
	HP DAT 160 Data Cartridge, 160GB	C8011A
	HP DDS Cleaning Cartridge	C5709A
	HP DDS/DAT Cleaning Cartridge II	C8015A
<b>Rack-Mount Options</b>	1U Rack-Mount Kit	A7445B
	<b>NOTE:</b> 1U Rack-Mount Kit holds up to two internal DAT drives (and other tape technologies).	
	<b>NOTE:</b> Please refer to the following web page for further information: <a href="http://h18006.www1.hp.com/products/storageworks/1urackmount/index.html">http://h18006.www1.hp.com/products/storageworks/1urackmount/index.html</a>	
	1U USB Rack-Mount Kit	A8007A
<b>Rack-Mount Options</b>	<b>NOTE:</b> Please refer to the following web page for further information: <a href="http://h18006.www1.hp.com/products/storageworks/1urackmount/index.html">http://h18006.www1.hp.com/products/storageworks/1urackmount/index.html</a>	
	1U USB Cable Option Kit	396114-B21
	<b>NOTE:</b> This cable kit can be purchased to convert a 1U SCSI rack-mount kit to a USB interface to support the DAT USB drives. It includes 1 - 5 meter USB cable, 1- plastic grommet, 1- metallic panel, and documentation. All pieces are pre-assembled for easy implementation.	
<b>Rack-Mount Options</b>	3U Rack-Mount Kit	274338-B22
	<b>NOTE:</b> 3U Rack-Mount Kit holds up to four internal SCSI DAT drives (and other tape technologies).	
	<b>NOTE:</b> Please refer to the following web page for further information: <a href="http://h18006.www1.hp.com/products/storageworks/3urackmount/index.html">http://h18006.www1.hp.com/products/storageworks/3urackmount/index.html</a>	

### Options

#### Tape Array 5300

C7508B

**NOTE:** Tape Array 5300 holds up to four offline hot-swap DAT array modules (and other tape technologies).

**NOTE:** Please refer to the following web page for further information:

<http://www.hp.com/products1/storage/products/tapebackup/tapearrays/tapearray5300/index.html>

### Cable Kits

External SCSI Cable, 68-pin HD/68-pin VHDCI, 12ft/3.66m	341177-B21
SCSI Cable LVD, HVD or SE (Multimd) HDT68 connector 0.5m	C2978B
External SCSI Cable, 68-pin HD/68-Pin HD, 16.4ft/5m	C2911C
SCSI Cable LVD, HVD or SE (Multimd) HDT68 connector 2.5m	C2924C
SCSI Cable LVD, HVD or SE (Multimd) HDT68 connector 5m	C7521A
SCSI Cable LVD, HVD or SE (Multimd) HDT68 connector 10m	C7522A
SCSI Cable LVD, HVD or SE (Multimd) VHDT68/HDT68 1m	C2361B
SCSI Cable LVD, HVD or SE (Multimd) VHDT68/HDT68 2.5m	C2362B
SCSI Cable LVD, HVD or SE (Multimd) VHDT68/HDT68 5m	C2365B
SCSI Cable LVD, HVD or SE (Multimd) VHDT68/HDT6810m	C2363B

### Technical Specifications

#### Dimensions

Form Factor	DAT 40	DAT 72	DAT 160
Physical (HxDxW) SCSI Internal	Half-height, 5 1/4 inches (internal and array module)	Half-height, 5 1/4 inches (internal and array module)	Half-height, 5 1/4 inches (internal and array module)
Physical (HxDxW) USB Internal	1.6 x 5.7 x 6.1 in (4.0 x 14.5 x 15.5 cm)	1.6 x 5.7 x 6.1 in (4.0 x 14.5 x 15.5 cm)	1.6 x 5.7 x 7 in (4.0 x 14.5 x 17.7 cm)
Physical (HxDxW) SCSI/USB External	1.6 x 5.7 x 6.1 in (4.0 x 14.5 x 15.5 cm)	1.6 x 5.7 x 6.1 in (4.0 x 14.5 x 15.5 cm)	1.6 x 5.7 x 7.2 in (4.0 x 14.5 x 18.3 cm)
Physical (HxDxW) Array Module	2.2 x 7.1 x 8.7 in (5.7 x 18.1 x 22.2 cm)	2.2 x 7.1 x 8.7 in (5.7 x 18.1 x 22.2 cm)	2.6 x 7.1 x 9.3 in (6.7 x 18.1 x 23.6 cm)
Shipping (HxDxW) SCSI Internal	1.6 x 6.3 x 11.2 in (4.0 x 16.0 x 28.5 cm)	1.6 x 6.3 x 11.2 in (4.0 x 16.0 x 28.5 cm)	1.6 x 6.3 x 11.2 in (4.0 x 16.0 x 28.5 cm)
Shipping (HxDxW) USB Internal	9.5 x 9.25 x 9.5 in (24.0 x 23.5 x 24.0 cm)	9.5 x 9.25 x 9.5 in (24.0 x 23.5 x 24.0 cm)	6.3 x 9.25 x 9.05 in (16.0 x 23.5 x 23.0 cm)
Shipping (HxDxW) SCSI External	9.5 x 9.25 x 9.5 in (24.0 x 23.5 x 24.0 cm)	9.5 x 9.25 x 9.5 in (24.0 x 23.5 x 24.0 cm)	6.3 x 9.25 x 9.05 in (16.0 x 23.5 x 23.0 cm)
Shipping (HxDxW) USB External	11.8 x 11.02 x 12.6 in (30.0 x 28.0 x 32.0 cm)	11.8 x 11.02 x 12.6 in (30.0 x 28.0 x 32.0 cm)	8.85 x 12.6 x 11.02 in (22.5 x 32.0 x 28.0 cm)
Shipping (HxDxW) Array Module	11.8 x 11.02 x 12.6 in (30.0 x 28.0 x 32.0 cm)	11.8 x 11.02 x 12.6 in (30.0 x 28.0 x 32.0 cm)	8.85 x 12.6 x 11.02 in (22.5 x 32.0 x 28.0 cm)
	11.4 x 17.7 x 12.2 in (29.0 x 45.0 x 31.0 cm)	11.4 x 17.7 x 12.2 in (29.0 x 45.0 x 31.0 cm)	10.6 x 17.3 x 11.8 in (27.0 x 44.0 x 30.0 cm)

#### Weight

	DAT 40	DAT 72	DAT 160
Out of box SCSI/USB Internal	2.1 lb (.95 kg)	2.1 lb (.95 kg)	2.7 lb (1.2 kg)
Out of box SCSI/ USB External	4.2 lb (1.90 kg)	4.2 lb (1.90 kg)	5 lb (2.25 kg)
Out of box Array Module	3.2 lb (1.45 kg)	3.1 lb (1.40 kg)	3.1 lb (1.40 kg)
Shipping USB/SCSI Internal	3.2 lb (1.44 kg)	3.2 lb (1.44 kg)	3.2 lb (1.44 kg)
Shipping USB/SCSI External	6.4 lb (2.9 kg)	6.4 lb (2.9 kg)	6.4 lb (2.9 kg)
Shipping Array Module	7.9 lb (3.6 kg)	7.9 lb (3.6 kg)	7.9 lb (3.6 kg)

#### Capacity

	DAT 40	DAT 72	DAT 160
Native	20 GB	36 GB	80GB
Compressed (assumes 2:1 data compression)	40 GB	72GB	160GB
Buffer Size	8 MB	8 MB	16 MB

### Technical Specifications

Performance	DAT 40	DAT 72	DAT 160
<b>Sustained Transfer Rate</b> (native) Where 1KB = 1,000 Bytes	3.2 MB/s*	3.2 MB/s*	6.9 MB/s*
<b>Sustained Transfer Rate</b> (with 2:1 data compression) Where 1KB = 1,000 Bytes	6.4 MB/s*	6.4 MB/s*	13.8 MB/s*
<b>Burst Transfer Rate</b> (SCSI interface) Where 1KB = 1,000 Bytes	6.4 MB/s (asynchronous) 160 MB/s (synchronous)	6.4 MB/s (asynchronous) 160 MB/s (synchronous)	6.9 MB/s (asynchronous) 160 MB/s (synchronous)
<b>Burst Transfer Rate</b> (USB interface) Where 1KB = 1,000 Bytes	6.4MB/s (asynchronous) 40 MB/s (synchronous)	6.4MB/s (asynchronous) 40 MB/s (synchronous)	6.9MB/s (asynchronous) 40 MB/s (synchronous)
<b>Data Access Time</b>	50 s	68 s	50 s
<b>Average Load Time</b>	15 s	15 s	35 s
<b>Average Unload Time</b>	15 s	15 s	35 s
<b>Rewind Time</b>	110 s (end to end)	120 s (end to end)	92 s (end to end)
Reliability	DAT 40	DAT 72	DAT 160
<b>MTBF</b>	125,000 hours at 100% duty cycle	125,000 hours at 100% duty cycle	125,000 hours at 100% duty cycle
<b>Uncorrected Error Rate</b>	1x10 <sup>-17</sup> bits read	1x10 <sup>-17</sup> bits read	1x10 <sup>-17</sup> bits read
Media	DAT 40	DAT 72	DAT 160
<b>Recommended media</b>	DDS-4 (155m)	DAT 72 (170m)	DAT 160 (150m, wide tape)
<b>Backward read-write compatibility</b>	DDS-3 (125m) DDS-2 (120m)	DDS-4 (155m) DDS-3 (125m)	DAT 72 (170m) DDS-4 (155m)
Tape Format	DAT 40	DAT 72	DAT 160
<b>Recording Method</b>	4 mm helical scan	4 mm helical scan	8 mm helical scan
<b>Recording Format</b>	DDS-4, DDS-3, and DDS-2 (ANSI/ISO/ECMA)	DAT 72, DDS-4, DDS-3 (ANSI/ISO/ECMA)	DAT 160, DAT 72, DDS-4, (ANSI/ISO/ECMA)
<b>Data Compression</b>	Lempel-Ziv (DCLZ)	Lempel-Ziv (DCLZ)	Lempel-Ziv (DCLZ)
<b>Error Detection/Correction</b>	Reed-Solomon	Reed-Solomon	Reed-Solomon
<b>Data Encoding Method</b>	Partial Response Maximum Likelihood (PRML)	Partial Response Maximum Likelihood (PRML)	Partial Response Maximum Likelihood (PRML)

### Technical Specifications

Interface	DAT 40	DAT 72	DAT 160
SCSI Interface	SCSI-3 Ultra 160 LVD	SCSI-3 Ultra 160 LVD	SCSI-3 Ultra 160 LVD
SCSI Connector	Internal: 68-pin wide HD LVD External: 68-pin wide HDLVD, thumbscrew Hot-plug: 80-pin SCA-2 (SCSI and power) Array module: 80-pin EBBI	Internal: 68-pin wide HD LVD External: 68-pin wide LVDS, thumbscrew Hot-plug: 80-pin SCA-2 (SCSI and power) Array module: 80-pin EBBI	Internal: 68-pin wide HD LVD External: 68-pin wide LVDS, thumbscrew Array module: 80-pin EBBI
USB Interface	USB 2.0	USB 2.0	USB 2.0
USB Connector	USB standard series B receptacle	USB standard series B receptacle	USB standard series B receptacle
Termination - is only required for the SCSI product	No terminator is required for internal model (assumes use of terminated cable). External model requires termination with multimode terminator (included with product). SCSI Array module requires termination with multimode terminator (ordered separately - p/n C2364A).		
Power Specifications	DAT 40	DAT 72	DAT 160
Power Requirements (SCSI-2 internal, hot-plug, and array module)	+5V ± 5% (100mV Max ripple) @0.6A +12V ± 10% (150mV Max ripple) @1.2A	+5V ± 5% (100mV Max ripple) @0.6A +12V ± 10% (150mV Max ripple) @1.2A	+5V ± 5% (100mV Max ripple) @1.1A +12V ± 10% (150mV Max ripple) @0.3A
Power Requirements (USB and SCSI-3 internal, and array module)	+5V ± 5% (100mV Max ripple) @0.8A +12V ± 10% (150mV Max ripple) @0.3A	+5V ± 5% (100mV Max ripple) @0.8A +12V ± 10% (150mV Max ripple) @0.3A	+5V ± 5% (100mV Max ripple) @1.1A +12V ± 10% (150mV Max ripple) @0.4A
Power Requirements (external)	100 to 240 VAC, 50-60 Hz, auto-ranging	100 to 240 VAC, 50-60 Hz, auto-ranging	100 to 240 VAC, 50-60 Hz, auto-ranging
Power consumption (SCSI) (average)	7.3 Watts	7.1 Watts	10.3 Watts
Power consumption (USB) (average)	7.3 Watts	7.1 Watts	10.3 Watts
Environmental Specifications (all models)	Relative Humidity	Storage Operating	5% to 95% 20% to 80%
	Temperature Range	Storage Operating	-40° to 158° F/(-40° to 70° C) 41° to 104° F/(5° to 40° C)
Standards Compliance	cCSAus Certification to C22.2, No. 60950, TÜV EN60950 (IEC 60950), FCC and CE Declaration of Conformity, C-TICK Approved (AS/NZS CISPR22), VCCI Approved, RRL Approved, BSMI Approved, GOSH Approved		

### Technical Specifications

DAT 72 and DAT 40 drive LED Indicators (with 2 LED indicators)	Tape Ready Signal	Tape LED	Clean LED	Meaning
	Tape Loading Signal	On steady	Off	The data cartridge is loaded and the drive is ready.
	Tape Activity Signal	Flashing slowly	Off	The cartridge is loading or unloading, or power-on self-test is in progress
	Media Caution Signal	Flashing rapidly	Off	The cartridge is loaded, activity is occurring.
	Error Condition Signal	Off or flashing	Flashing slowly	If the media caution signal is displayed: <ul style="list-style-type: none"> <li>• The drive has detected that cleaning is required to maintain good performance.</li> <li>• Wait for the current operation to finish and clean the drive with an appropriate cleaning media, ensuring it has not expired.</li> <li>• Continue to use the drive as before. If the signal repeats, consider changing the data media for new media when convenient.</li> <li>• Regular cleaning (every 24 hours of tape pulling or weekly) can prevent this signal being shown.</li> </ul>
	OBDR Signal	Off	On steady	HP DAT drives perform a comprehensive self-test during power-up. If a hard error causes the self-test to fail, the clean light changes to steady amber. Run HP Library & Tape Tools to help diagnose the problem.
				The tape drive is in disaster recovery mode, restoring the operating system.

DAT 160 drive LED Indicators (with 4 LED indicators)	Ready LED	Clean LED	Tape LED	Drive LED	Meaning
Tape Ready Signal	On steady	Off	Off	Off	The data cartridge is loaded and the drive is ready.
Tape Loading Signal	Flashing slowly	Off	Off	Off	The cartridge is loading or unloading, or power-on self-test is in progress
Tape Activity Signal	Flashing rapidly	Off	Off	Off	The cartridge is loaded, activity is occurring.

### Technical Specifications

<b>Cleaning Advisory Signal</b>	Off or flashing	Flashing slowly	Off	Off	If the cleaning advisory signal is displayed:
					<ul style="list-style-type: none"> <li>• The drive has detected that cleaning is required to maintain good performance.</li> <li>• Wait for the current operation to finish and clean the drive with an appropriate cleaning media, ensuring it has not expired.</li> <li>• Continue to use the drive as before. If the signal repeats, consider changing the data media for new media when convenient.</li> <li>• Regular cleaning (every 24 hours of tape pulling or weekly) can prevent this signal being shown.</li> </ul>
<b>Media Caution Signal</b>	Off or flashing	Off	Flashing slowly	Off	If the media caution signal is displayed:
					<ul style="list-style-type: none"> <li>• The drive has detected that the data media being used is likely to be nearing the end of its life, damaged or degraded.</li> <li>• It is recommended that once the current operation is complete, the drive is cleaned with appropriate media and the data media changed.</li> <li>• If required, the data from the media flagged as suspect should be transferred to a new media cartridge.</li> </ul>
<b>Drive Caution Signal</b>	Off or flashing	Off	Off	Flashing slowly	If the drive caution signal is displayed:
					<ul style="list-style-type: none"> <li>• The drive has detected that the performance of the drive has become degraded.</li> <li>• This is an unusual state which is only triggered when there have been issues with multiple data media and the drive has been cleaned regularly.</li> <li>• If this occurs, please use Library and Tape Tools to perform further diagnosis or contact HP support for further advice.</li> </ul>
<b>Error Condition Signal</b>	Off				On steady HP DAT drives perform a comprehensive self-test during power-up. If a hard error causes the self-test to fail, the clean light changes to steady amber. Run HP Library & Tape Tools to help diagnose the problem.

### Technical Specifications

OBDR Signal	Pulsing (2 flashes followed by a pause)	The tape drive is in disaster recovery mode, restoring the operating system.
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